



## MONTHLY PLAN CHOICES

BENEFIT	PLATINUM	GOLD			SILVER			BRONZE		
MONTHLY FEE	\$7,000	\$6,525	\$5,800	\$5,075	\$4,500	\$3,750	\$3,000	\$2,400	\$1,600	\$800
INCLUDED ON-SITE HOURS	100	90	80	70	60	50	40	30	20	10
4 HOUR EMERGENCY RESPONSE TIME	YES	YES	YES	YES	YES	YES	YES	YES	NO	NO
ADDITIONAL SUPPORT HOURLY RATE (OVER INCLUDED)	\$70.00	\$72.50	\$72.50	\$72.50	\$75.00	\$75.00	\$75.00	\$80.00	\$80.00	\$80.00
AFTER HOURS/WEEKEND/HOLIDAY SUPPORT	YES	YES	YES	YES	YES	YES	YES	YES	NO	NO
PHONE SUPPORT	INCLUDED	\$40/H	\$40/H	\$40/H	\$45/H	\$45/H	\$45/H	\$50/H	\$50/H	\$50/H
MAINTAIN WINDOWS SERVERS & APPLICATIONS	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED	OPTIONAL \$300/MTH	OPTIONAL \$400/MTH	OPTIONAL \$500/MTH
MINIMUM SITE VISIT	NONE	1 HOUR	1 HOUR	1 HOUR	1 HOUR	2 HOURS	2 HOURS	2 HOURS	2 HOURS	2 HOURS
PER VISIT TRAVEL CHARGE (OUTSIDE COVERAGE AREA)	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	YES	YES

\*OUR MAINTENANCE PLANS INCLUDE COMPUTER HARDWARE SUPPORT, NETWORKING SERVICES SUPPORT, GENERAL SOFTWARE SUPPORT & TRAINING WHEN APPLICABLE.

WE LOOK FORWARD TO DOING BUSINESS WITH YOU!

877.MY.TECH2

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